

LES POMMIERS D'AMFREVILLE

- CHAMBRES D'HÔTES -

General Terms and Conditions

Pursuant to the French law, only the French text of our terms and conditions are valid. What follows is a translation.

Article 1 – Application

The general terms and conditions apply to each stay at our bed and breakfast.

Article 2 – Stay

The stay in Les Pommiers d'Amfreville is only for tourist reasons, and is a limited stay. The customer may in no case invoke some right to perpetuate his stay. The rooms can be booked for a minimum stay of two nights.

Article 3 – Reservation

After receiving your reservation, we will send you a written confirmation by email and invite you to pay the deposit within ten (10) business days. The deposit is 50% of the overnight costs. Once this deposit has been received, the reservation becomes final. By paying the deposit you confirm your full agreement to these terms and conditions. Please note that without payment of the deposit within the time limit, the reservation is not confirmed and the owners therefore reserve the right to reinstate the rooms.

Article 4 – Balance

The remaining amount (balance) must reach us no later than seven (7) days before the beginning of stay. For stays booked at short notice the balance is paid upon arrival. Other costs, including meals and drinks, will be settled in cash on the day of departure.

Article 5 – Cancellation by the customer

Any cancellation must be announced in writing or by mail. The following fees are charged:

- a) cancellation up to 30 days before the start of the stay: the 50% deposit will be refunded, our bank charges are deducted from this amount;
- b) in case of cancellation between 30 and 15 days before the start of the stay: the 50% deposit is non-refundable, the balance is remitted;
- c) if cancelled less than 15 days before the start of the stay: the total amount will be charged;
- d) if the customer upon arrival decides to shorten the stay, yet the entire booked stay will be charged.

Cancellation insurance is recommended.

LES POMMIERS D'AMFREVILLE

- CHAMBRES D'HÔTES -

Article 6 – Cancellation by the owners

In case the owners deem to cancel the stay, the customer will be informed immediately in writing or by e-mail. All paid amounts will be refunded immediately.

Article 7 – Arrival and departure

The room is available from 4:00 p.m. The day of departure the customer should leave it at last at 10:00 a.m.

If a late arrival (after 8:00 p.m.), the customer must inform the owners thereof.

In the case of a short stay, and the customer does not arrive before 8:00 p.m., the agreement is considered “non-concluded”. The owners are then free to rent the room to another person. The deposit is not refunded in this case.

Article 8 – Tourist tax

Tourist tax, if applicable (taxe de séjour), is a local tax that must be paid by the customer to the owners; the owners pay the tourist tax to the tax collector.

Article 9 – Use of the customer rooms in and around the house

The customer is required to maintain the peace, and installations, buildings and furniture can only be used where they are intended for. The customer is obliged to leave the room in good condition.

Article 10 – Capacity

The deal is always concluded for an exact number of persons. If the number of customers is higher than agreed and no other room is available, the owners can refuse access to the additional customers. This refusal cannot be understood in any way as an amendment or cancellation of the agreement based on the owners.

Article 11 – Pets

Pets are not allowed.

Article 12 – Smoking ban

Inside the building there is a general smoking ban. On the terrace, smoking is permitted in consultation with the owners, provided it does not disturb other customers.

Article 13 - Liability

Les Pommiers d'Amfreville accepts no liability for loss of property or damage to, for example, luggage or vehicles.